

# Cresco Insurance Agency Privacy Policy Notice

Cresco Insurance Agency appreciates the trust you place in us when you provide us with the personal information we need to process your transactions. We take our obligation to protect your information seriously. This notice provides you with an explanation of where we get information about you and to whom we disclose that information.

## **We first define some terms:**

**We, our, and us**, when used in this notice, mean Cresco Insurance Agency

When we use the words “**you**” and “**your**” we mean the following types of customers:

1. Consumer customers who have a continuing customer relationship with us
2. Former customers

“**Nonpublic personal information**” is nonpublic information about you that we obtain in connection with providing you with financial product or service. Hereafter, we will use the term “**information**” to mean nonpublic personal information as defined in this section.

“**Affiliate**” means any company that controls us, is controlled by us, or is under the same common control as us.

A “**Nonaffiliated third party**” is a person we do not employ or a company that is not an affiliate of ours. Hereafter, we may use the term “**other parties**” to mean nonaffiliated third parties as defined in this section.

## **Information we collect:**

We collect information about you from the following sources:

- Information you give us on applications or other forms
- Information about your transactions with us, our affiliates, or other parties
- Information we receive from other parties such as credit bureaus or government agencies

## **Security of your information:**

We restrict access to information about you to those employees who need to know that information to provide products or services to you. We maintain physical, electronic, and procedural safeguards to protect this information.

## **Sharing your information:**

We do not disclose your information to affiliates or other parties except as required or permitted by law. Examples of this might include disclosure of information in order to service or process an insurance product or service that you requested, or disclosure of information to protect against unauthorized transactions.

## **Questions regarding this policy:**

If you have questions regarding this policy you may contact us at:

**CIA Insurance**  
**PO Box 118**  
**Cresco, IA 52136**  
**(563) 547-2382**